



# **DirectBenefits**

concierge@directbenefits.com | 800-620-5010, option 4 | www.directbenefits.com/agents



# SELLING DENTAL INSURANCE

MILLENNIALS, FAMILIES AND SENIORS

### YOUR PRESENTERS!

Aimee Bortnem | Agent Concierge Supervisor

Stacey Williams | Product Expert

Blake Boster | Marketing



### SELLING DENTAL INSURANCE

Millennials, Families and Seniors

Not every insurance plan fits every person. With Spirit Dental & Vision, we have the plans that fit like a glove and keep your clients smiling.



# **DirectBenefits**

### WHY DIRECT BENEFITS?

Our product model revolves around competitive plans, best-in-class service, ease of use, and marketing materials along with in-depth education/webinars to catapult your sales.

We simplify the process to offer a comfort level unmatched by anyone. The Direct Benefits experience maximizes your business to its full potential- and more.

# WHY DENTAL?

- Products can be sold all year
- Meet consumer demand
- | Grow your business/commissions
- Provides value to your clients





### DEEP DIVE | MILLENNIALS, FAMILIES AND SENIORS



### DEMOGRAPHICS



#### Millennials

- Ages 24-39 (1981-1996)
- Leading the surge into the market – \$1.4 trillion
- Beginning to embark upon milestones



#### Families

- | Young and old
- | Mothers control 85% of household purchas es
- \$2.4 trillion in spending power



#### Seniors

- Ages 56-74 (1946-1964)
- One of the wealthiest generations to date
- 10,000 people turn 65 each day for the next two decades





#### SELLING DENTAL INSURANCE TO MILLENNIALS





### MILLENNIALS

#### Born into the digital age

- Prefer email or text over phone calls
- | Today, 67% prefer to shop online (and 50% longer than their older counterparts)
- | First generation to influence up
- Savvy Consumers
- Convenience and Speed
- Ultimate Comparison Shoppers
- Spirit sells easy



### MILLENNIALS

#### Lifestyle decisions

- Shared economy
- Digital banking
- Travel more
- | Spirit sells on value





# Millennial Snapshot

DirectBenefits

Convenience

- Comparison
- | Tech-savvy

# A POPULAR SPIRIT PLAN FOR MILLENNIALS

#### Spirit Network 1200

- Affordable rate which is great when they need to start paying for dental insurance on their own.
- | Health conscious means preventative is important and it's 100% covered
- | No waiting periods great feature if they need wisdom teeth
- Lifetime deductible Save money in the long run (Savvy Consumer)



#### SELLING DENTAL INSURANCE TO FAMILIES





# FAMILY

Value of being good parents

- Responsibilities
- | Preventive for long-term health

#### Family Style discussions are important

- | Kids are key decision makers
- Ortho for kids





# FAMILY

Location and convenience

- State of the art facility capable of handling all family dental needs
- | One-stop solution fits with their schedule
- | Direct Benefits makes it easy

#### Loyal consumers

- Rely on word of mouth from other like-minded parents
- Spirit stacks up as a great value against the rest





# Family Snapshot

Convenience

Cost-conscious

| Trust



# A POPULAR SPIRIT PLAN FOR FAMILIES

Spirit

#### Spirit Network 1200/2500/5000

- Preventative covered 100% for those kids to get to the dentist 3 times a year
- | Child Orthodontia coverage if they are ready for braces.
- Basic fillings have 50% coverage in first year.
- Plan gets richer in the 3rd year to cover bigger costs.
- | Massive in-network
- \$7 vision rider option for when the kiddos might need glasses



#### SELLING DENTAL INSURANCE TO SENIORS



# SENIORS/RETIREES

Catching up with tech

Avid consumer of online content

Regular user of Facebook

| How easy is Spirit?

Relationship-centric

Small talk



### SENIORS

#### Stretch that dollar

- | Hard workers and strong emphasis in savings
- | Budget-conscious
- Health and wellbeing conscious
- More so than any other age group
- Spirit delivers



# Senior Snapshot

Relationships

Ultimate savers

| Healthy Lifestyle



# A POPULAR SPIRIT PLAN FOR SENIORS

**Spirit Network 3500** 

- No waiting periods great for major services
- Robust annual max (Stretches their dollar further)
- Preventive for multiple cleanings
- | Large in-network (for savings)
- \$7 vision rider is a nice add on



# SPIRIT PLAN HIGHLIGHTS

- Every date effective dates
- | No waiting periods
- | Up to \$5000 annual max plan
- Loyalty benefits: co-insurance and annual maximums increase over time
- | \$100 Lifetime deductible
- In network savings or choose your own dentist
- Plan coverage for crowns, bridges, implants, dentures, root canals and more



# SPIRIT PLAN HIGHLIGHTS

- Child orthodontia included all plans (except 750/1000/1250 plan)
- Guaranteed acceptance
- No upper age restrictions
- 2 exams and 3 cleanings per year
- Guaranteed for 12 months
- Optional Spirit Vision insurance for only \$7 per month\*
- 12-month rate guarantee
- 30-day customer satisfaction guarantee



### **4 PLANS TO CHOOSE FROM**

#### 750/1000/1250 Graduated Annual Max Plan Network & Choice

#### 1200/2500/5000 Graduated Annual Max Plan Network & Choice

**1200** Annual Max Plan Network & Choice

#### 3500 Annual Max Plan Network & Choice

\*Some plans may not be available in all states.







# **Concierge Team**

- Help you grow your business
- Help you find or use your dedicated links
- Provide any product knowledge you need
- | Liaison between you and carrier
- Lead live training webinar for you or your agency
- Help you explore other products to add to your portfolio
- Be the "easy button" here to make your job easier!



#### Aimee Bortnem

Agent Concierge

Supervisor







### AGENT CONCIERGE TEAM





concierge@directbenefits.com





# **Race to Rewards**

#### WIN AN EXTRA \$150 FOR EVERY 10 POLICIES



Spirit Dental | Denali | Direct Vision | Magnum | October 1, 2020 through January 31, 2020

# WRAP UP

- | Everyone needs dental
- lt's not one size fits all
- Sell to everyone
- | Sell Spirit





### **QUESTIONS & COMMENTS**





### THANK YOU FOR YOUR TIME

WEBSITE	www.directbenefits.com/age
EMAIL	<u>nts</u> concierge@directbenefi
PHONE	ts.com
ADDRESS	(800) 620-5010 option 4
	55 5 <sup>th</sup> E. Suite 500
	St. Paul, MN 55101
SOCIAL	🕒 💿 🕤 in y